POLY DEVICE MANAGEMENT SERVICES

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YouTube

PDMS-SP Demo on Youtube

PDMS-SP

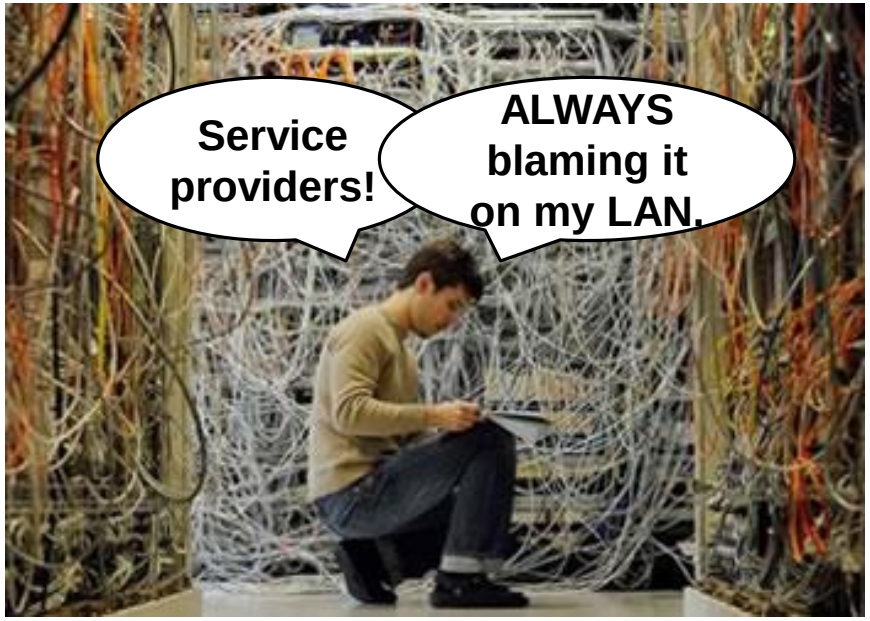
WHAT IS IT?

Poly CLOUD SOFTWARE that:

1. **Provides access through the firewall**
2. **Key metrics on the EU LAN & PHONE MOS**
3. **Testing Tools**

WHAT'S THE COST?

FREE TO POLY PARTNERS



poly

Now Showing at a NOC Near You

You Had Me at Remote PCAP!

FREE CLOUD TOOLS

POLY DEVICE MANAGEMENT SERVICE FOR SERVICE PROVIDERS

Centrally manage and troubleshoot your Poly voice devices securely from the cloud

- ✓ **Remote PCAP**
- ✓ **Call analytics**
- ✓ **Remote reboot**
- ✓ **Live config updates**
- ✓ **Syslog levels & Access**
- ✓ **API access**
- ✓ **ZTP: Zero Touch Provisioning**
- ✓ **Much more**

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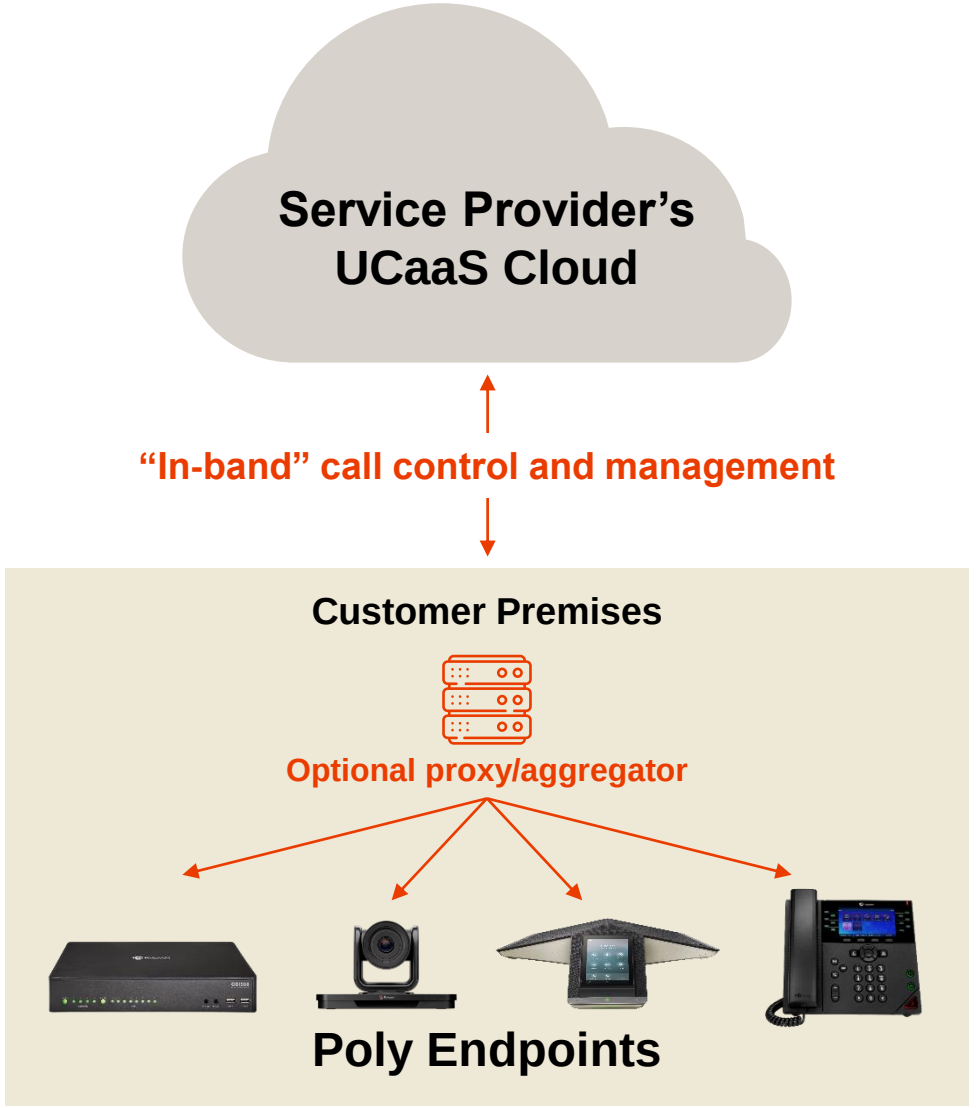
CLOUD UC DEPLOYMENT



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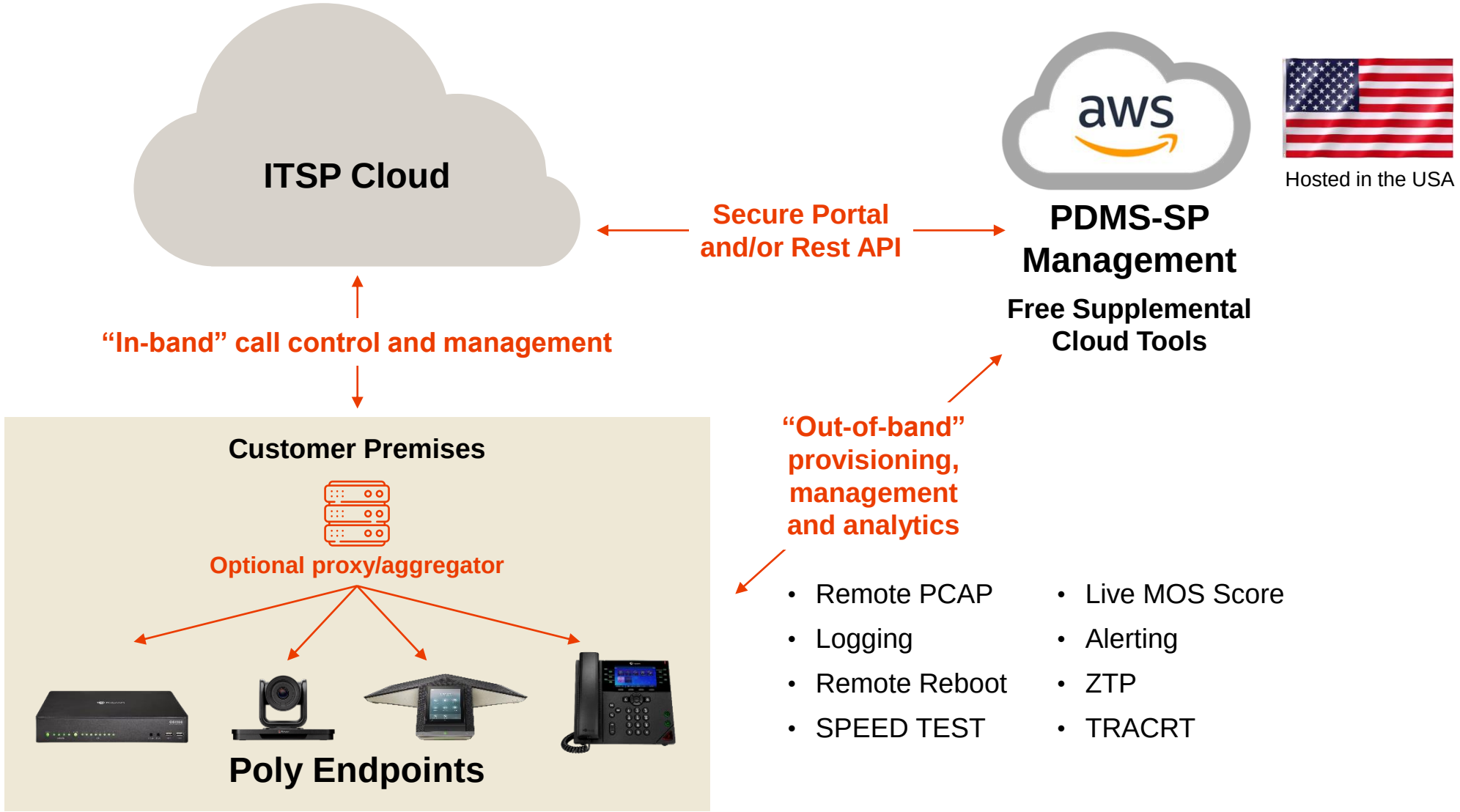
CLOUD UC DEPLOYMENT WITH PDMS-SP



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CURRENT PDMS-SP SUPPORTED DEVICES

ALL VVX PHONES

On both UCS and Obi-Edition software

OBI VOICE ADAPTERS

TRIO CONFERENCE PHONES

UCS Software Version 5.8 or higher and on all Obi devices (any load)

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GETTING STARTED PDMS-SP

Become a Partner

- https://partners.poly.com/
- Click APPLY TODAY
- Fill in/Submit Application
- In 2 days accept T's&C's
- Connect with your Poly rep

Request PDMS-SP

- Email Obi.SPSupport@poly.com requesting ITSP Portal Access

Add Devices

- In PDMS-SP, click "Service API"
- Under "Service Info" find your "Onboarding Service Tag"
- Add XML script to the phone(s) you want to connect

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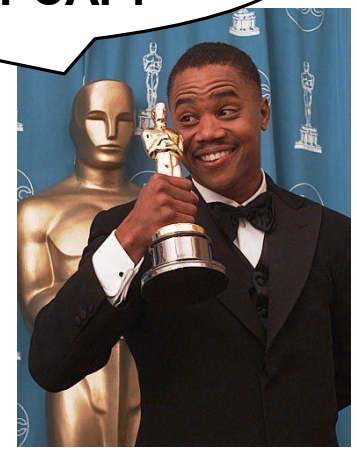
I want to thank Poly for showin' me the PCAP!



PDMS-SP
XML CODE

```
<CONFIG>
<OBiTALK
device.set="1"
diags.pcap.enabled="1"
device.da.enabled="1"
device.da.enabled.set="1"
feature.obitalk.enabled="1"
obitalk.accountCode="xxxxxxx-.xxxxxxx."
/>
</CONFIG>
```

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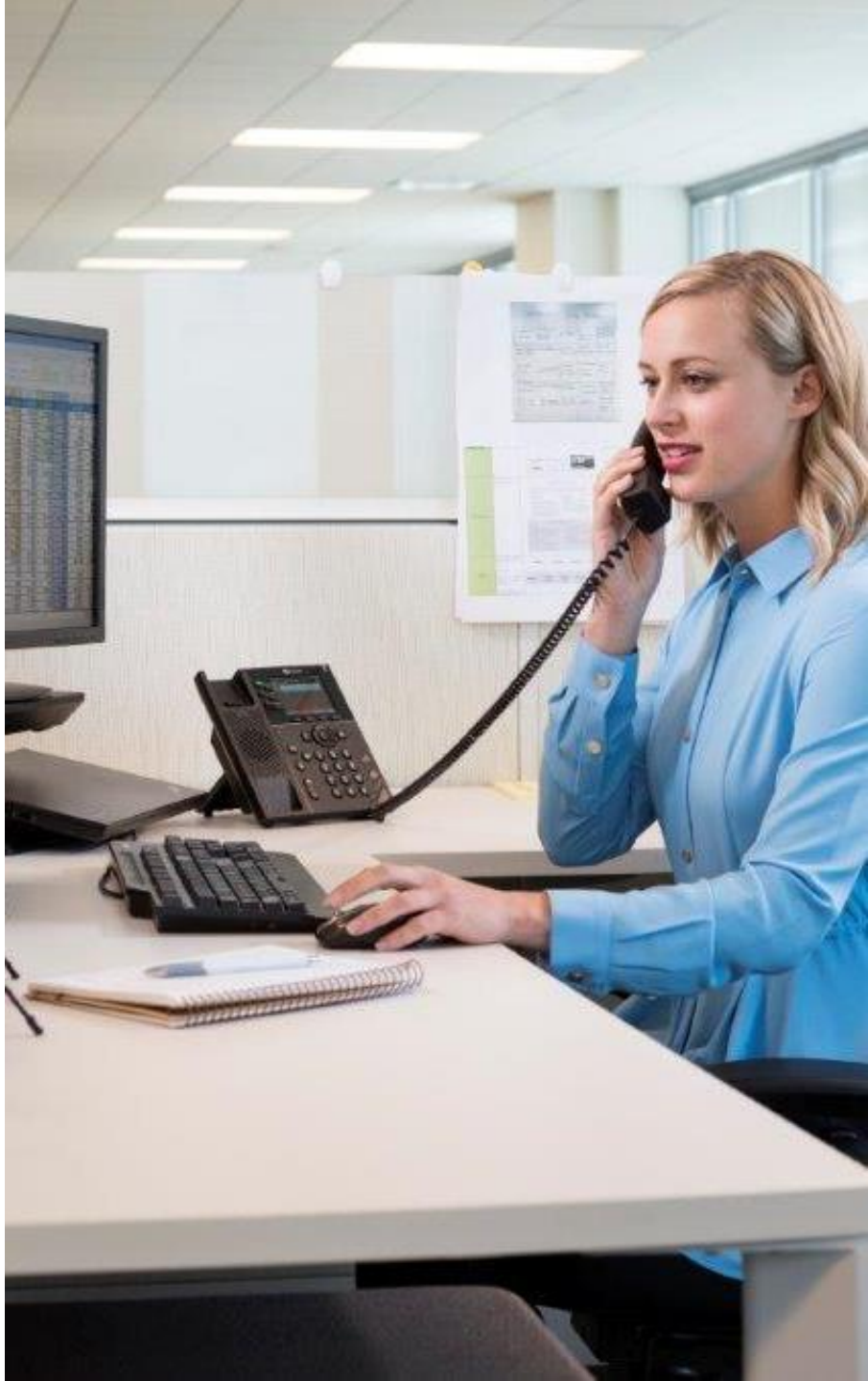
MEET

THE POLY ITSP BIZ DEV TEAM



ITSP BIZ DEV TEAM - USA

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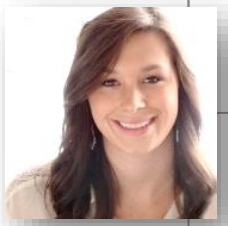

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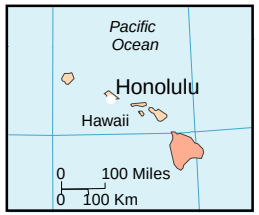
POLY ITSP REGIONAL MAP 2020



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C	KARISSA H.	CENTRAL
NE	VERONICA M.	NORTHEAST
SE	LEE M.	SOUTHEAST

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